

FAQ'S

Q: What Are The Different Modes Of Payment You Support?

A: We accept all major credit and debit cards. We also accept Cash Cards and Net Banking. In details, we accept the following:

“Credit Cards: MasterCard, Visa, Diners Club, Debit Cards and ABN-AMRO and Net Banking”

Q: Is It Safe To Use My Credit/Debit Card On Your Site? Do You Store My Card Number And Details?

A: It is completely safe to use our site. We have partnered with EBS for the payment gateway. EBS provides a 128-bit SSL encryption technology compliant solution which is certified by VeriSign. We don't store any card details.

Q: Can I Book A Cab From You Without Paying Online?

A: Yes! You can call us and we will book a cab for you on Phone! Our chuffer will collect money from you.

Q: Do I Need To Register On Your Site To Book A Cab?

A: Yes! You need to register on our portal for better communication we need your details. You just need to provide your few details at the time of online booking.

Q: What If The Car Doesn't Show Up?

A: In case the vehicle you booked doesn't show up, we will offer you a 100% refund on working days.

Q: What If The Car Shows Up Late?

A: We try our best to ensure our partners reach our customers on time. But in case of delays, do call us and we will help you out by either providing an alternate vehicle or giving you a full refund.

Q: Can I Change My Booking?

A: Yes! You can change the date of booking till 2 days before the booked date free of charge. After that, there will be a cancellation charge as detailed in the next question.

Q: How Do I Cancel My Booking? What Are The Charges?

A: You can cancel your booking anytime. The cancellation charges are as follows:

48 hours before booked time: No Charge.

24 - 48 hours before booked time: 50% of the advance amount

0 - 24 hours before booked time: 100% of the advance amount.